

November 11, 2009

To: Prudential HWWB Realtors  
Birmingham, MI

Re: Purchase of our new home in Bloomfield Hills

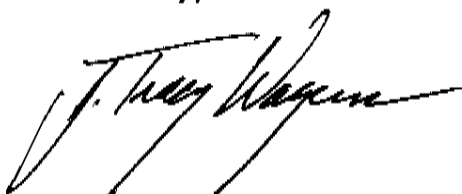
We are writing to commend your agency and the tireless effort of your agent, Wendy Weir, in helping us negotiate the purchase of our new home.

The Michigan market is certainly challenging from a sellers perspective, but it is equally so, if not more difficult for the buyer. The glut of foreclosures and poorly maintained properties makes it extremely difficult to identify a home that you would want to live in, rather than just a "great deal". Everything that is currently on the market is some sort of distress sale, because people who do not have to sell their house are staying put.


Wendy's experience and local market knowledge helped guide us through this sea of listings with a continuous focus on what was the right house for our family. She also steered us away from the traps; like properties that have abnormally high taxes because of past valuations, and staying away from homes that could not close in the short time window we had to find a home.

Wendy did a magnificent job of identifying a house that will have real value in the long run and meets our family's needs. For that we are extremely grateful, and would highly recommend Wendy and HWWB to anyone looking to purchase a home in our area.

Sincerely,



J. Tracy Wagerson  
Controller  
Jones-Keena & Company  
Birmingham, MI



Katherine Wagerson  
Registered Nurse  
Henry Ford Health System  
Detroit, MI